

## **URGENT NOTICE** for Sensaphone **IMS-1000/IMS-1000E Customers**

March 5, 2024

RE: Sensaphone IMS-1000/IMS-1000E Product Discontinued

To whom it may concern,

The Sensaphone IMS-1000 and IMS-1000E series of monitoring devices has been discontinued. The closest replacement product would be the Sensaphone IMS-4001E. If you have any questions about the differences between these devices, please contact one of our Sensaphone dealers or sales representatives. They can help explain the differences between the IMS-1000E and IMS-4000E models and assist in making the transition. Information on these products can also be found on our website at [www.sensaphone.com](http://www.sensaphone.com).

We sincerely apologize for any inconvenience this may cause. As always, Sensaphone is dedicated to providing you the best customer service and support. Please don't hesitate to contact us with any questions.

Sincerely



David DeFusco  
Vice President of Engineering  
Sensaphone