IMS-4000E HOST Firmware Update Instructions

1) Download two IMS-4000E firmware files from the following links:

- "ims4k4.33.ims"
  (http://sensaphone.asia/downloads/IMS4000E_Firmware/ims4k4.33.ims)
- "system5.08.ims"
  (http://sensaphone.asia/downloads/IMS4000E_Firmware/system5.08.ims)

2) Log-in to the IMS-4000E webpage for your device through **Firefox** or **Safari** (Mac only). From the main menu, select 'Settings'. This will bring you to the Firmware management page.

3) Check the currently installed version and compare them to the version you just downloaded from (1).

4) Click the 'Browse Files' button and select "system5.08.ims".

5) Once the files are uploaded, click the 'Apply' button. The unit will reboot and the new firmware will be installed. Wait about 3 minutes and then log-in again.

6) Confirm System5.08 is installed in the Firmware management page. Click the 'Browse Files' button again and select "ims4k4.33.ims".

7) Once the files are uploaded, click the 'Apply' button. The unit will reboot and the new firmware will be installed. Wait about 3 minutes and then log-in again.

The new firmware should now be running.

8) From the main menu, select 'Settings', then go to "Certificate" page.

9) Click "Regenerate Certificate". Wait about 3 minutes and then log-in again. Test with **Chrome** and **Microsoft Edge**.

***Remark: User may need to perform reset to factory default after upgrade to this version. Please make sure to save programming before the upgrade.

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