

December 30, 2023

RE: Sensaphone IMS-4000 Series Discontinued

To whom it may concern,

Sensaphone has discontinued production and software maintenance of the original IMS-4000 series of monitoring devices and has replaced them with the **IMS-4000E** series of devices. The E-series devices are fully backwards compatible with the original IMS-4000 product line. Customers are encouraged to speak with their Sensaphone dealer or company representative if they have any questions regarding the E-series products.

Sincerely,

A handwritten signature in black ink, appearing to read "David DeFusco", with a horizontal line extending to the right.

David DeFusco  
Vice President of Engineering  
Sensaphone